

Email from Farrow on May 7th, 2026

In response to EIA US's report, Farrow contacted EIA on May 7, 2026, and stated:

Your publication improperly identifies and associates Farrow and its employee with a matter in which Farrow had no involvement beyond being publicly identified as a customs broker.

In follow-up e-mail correspondence on May 11, 2026, Farrow stated to EIA US:

Neither Russell A. Farrow Limited nor John Richardson had any involvement whatsoever in the alleged unlawful activity referenced in your report. Your publication does not allege that our company facilitated the importation of rhino horns, participated in any trafficking activity, or engaged in any wrongdoing.

Whether an individual may have attempted to contact or use our customs brokerage services is entirely irrelevant to the substance of your report. No importation was facilitated by Russell A. Farrow Limited, no unlawful transaction was processed, and no services were rendered in connection with the alleged activity.